# Course Accessibility Statement

## Accessibility features of this educational resource

The **<insert title>** online coursehas been designed with accessibility in mind by incorporating the following features:

* It has been optimized for people who use screen-reader technology.
  + All content can be navigated using a keyboard through the Tab, Arrow, Enter and Space bar keys
  + Links, headings, tables, and images have been designed to work with screen readers
* It has the option to increase font size
* Text and images of text have a sufficient contrast against background colours.
* All multimedia has been optimized for people who are deaf, hard of hearing, blind or have low vision.  
  + All videos include closed-captioning and an option to view a transcript
  + All audio clips include transcripts
  + All media players contain accessible features to play, pause, rewind, fast forward and toggle captions from the keyboard

## Other file formats available

In addition to the interactive version, this course is available in the following file formats:

* PDF
* Microsoft Word

## Known accessibility issues and areas for improvement

While we strive to ensure that this resource is as accessible and usable as possible, we might not always get it right. Any issues we identify will be listed below. There are currently no known issues.

### List of Known Accessibility Issues

|  |  |  |  |
| --- | --- | --- | --- |
| **Location of issue** | **Need for improvement** | **Timeline** | **Work around** |
|  |  |  |  |
|  |  |  |  |

## Accessibility standards

The web version of this resource has been designed to meet [Web Content Accessibility Guidelines 2.0, Level AA](https://www.w3.org/TR/WCAG20/).

## Let us know if you are having problems accessing this course

We are always looking for how we can make our resources more accessible. If you are having problems accessing this resource, please contact us to let us know so we can fix the issue.

Please include the following information:

* The location of the problem by providing a web address or page description
* A description of the problem

The computer, software, browser, and any assistive technology you are using that can help us diagnose and solve your issue

* e.g., Windows 10, Google Chrome (Version 65.0.3325.181), NVDA screenreader

You can contact us one of the following ways:

* LearningHub support: <http://learninghubhelp.phsa.ca/contact>
* Course owner: <*course.owner@emaildomain.ca>*
* Course evaluation: <*link to course evaluation form>*

**<This statement was last updated on May 30, 2020>**